Juan Gonzalez

ITMD 411

**Project Description**

Regular user credentials:

Username: Peter Parker

Password: xzy

Admin credentials:

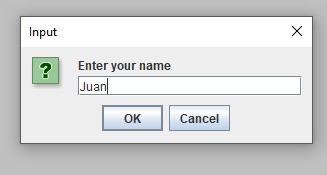
Username: Juan

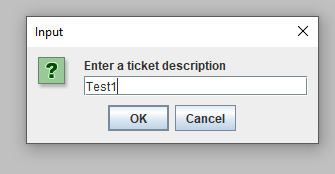
Password: 123

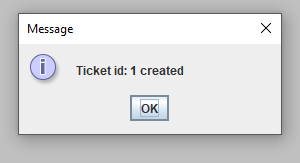
This Java application allows users to create tickets to be sent to a database. Regular users can create tickets, view their tickets, and close their tickets. Admins can also update tickets, delete tickets, create users, view all tickets, and view a report on user logins.

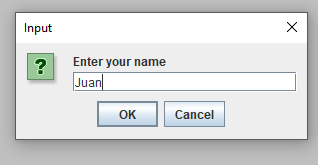
**Project Snapshots**

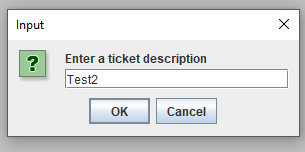
1. Ticket insertions

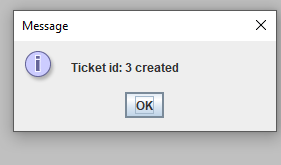


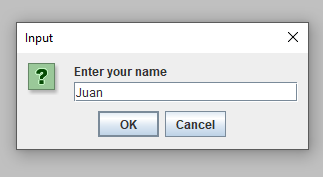


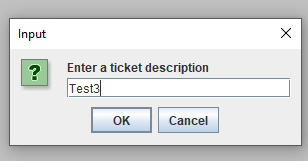


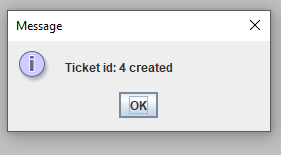


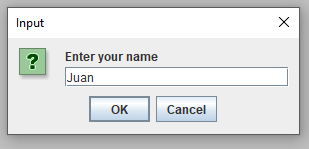


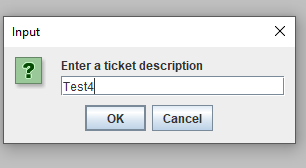


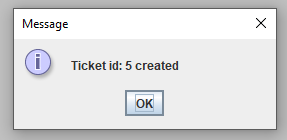


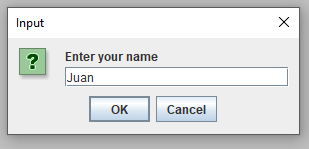


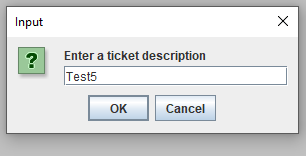


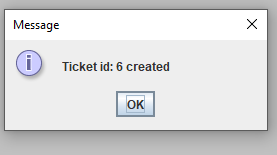


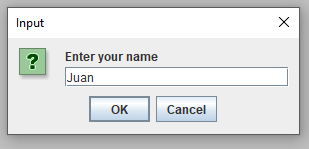


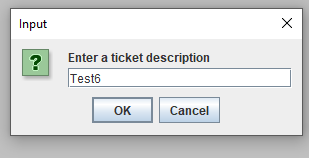


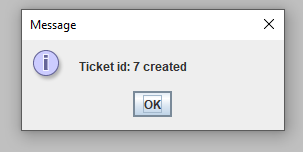


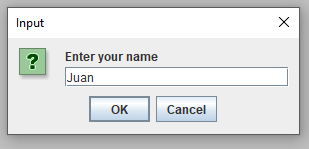


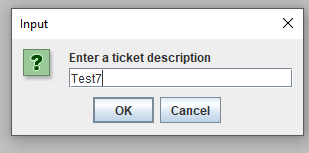


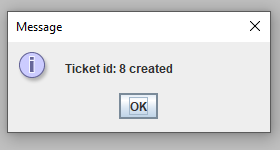


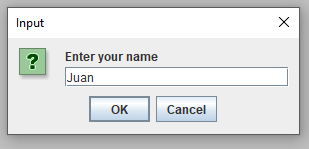


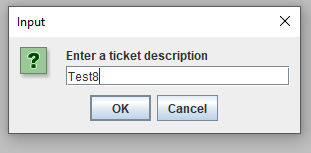


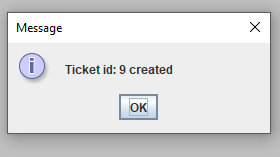


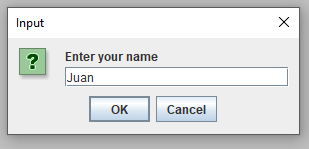


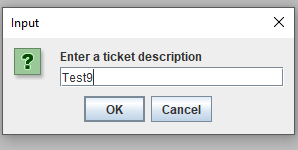


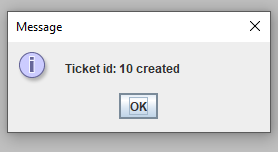


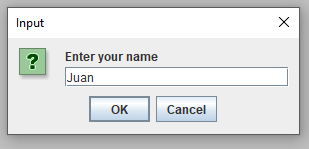


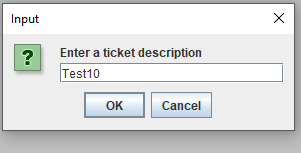


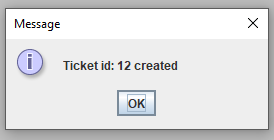


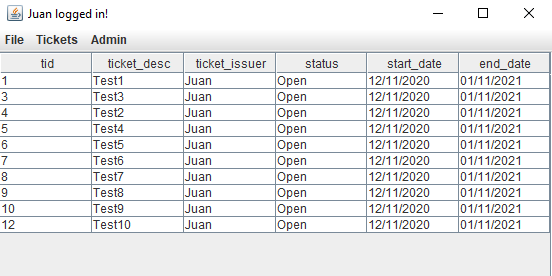




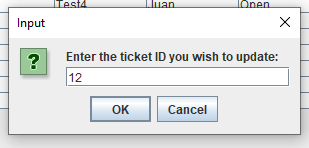


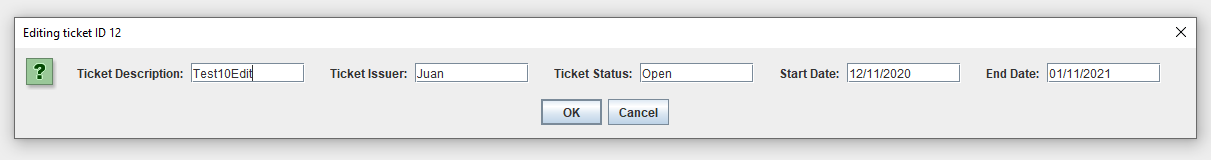


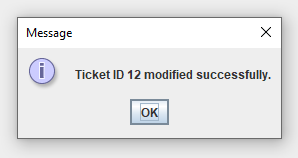




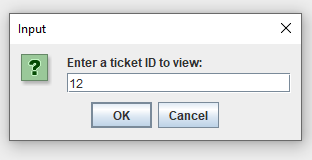
1. Updating a ticket

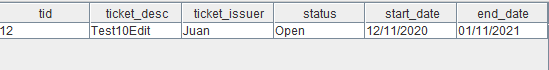




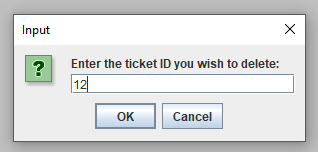


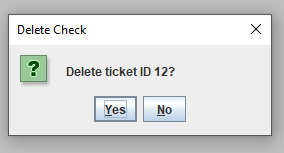
1. View updated ticket

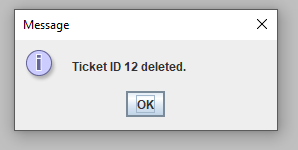




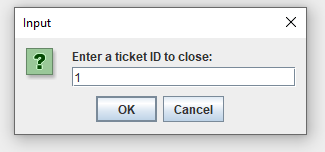
1. Ticket deletion

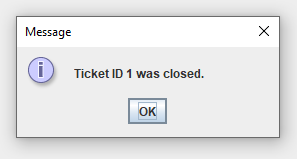


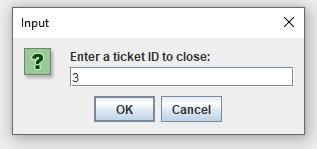


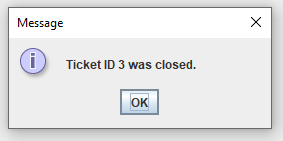


1. Closing tickets

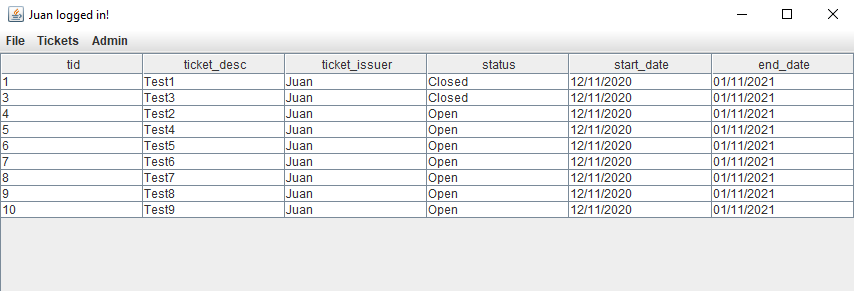








1. Show all tickets



1. Extra credit: GitHub repository

<https://github.com/John256145/IIT-Ticket-System>

ConnectionURL.java was added to .gitignore in order to hide the database username and password from the public repository.

